



CHERISHED BLOOMS

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cher@cherishedblooms.com



0427 602 409



www.cherishedblooms.com

Sending Your Flowers to Cherished Blooms

Before shipping, ensure your flowers are stored in a cool, dry place. Recut the stems and keep them in fresh water until you're ready to pack.

Steps for Express Shipping Your Flowers

What You'll Need:

- **A sturdy box** slightly larger than your flowers (available at office supply stores or your local post office).
- Tissue paper or paper towels
- String or tape
- Soft padding (e.g., pillow stuffing or packing peanuts)
- Scissors or secateurs
- Pen and permanent marker
- Packing tape

Important:

- **No newspaper, wet packs, or plastic.** These materials can cause mould and make your flowers unusable.
- **Do not** wrap flowers in wet paper towels. Keep all materials completely dry.

Packing Instructions

- 1. Prepare the Flowers:**
 - Remove flowers from water and dry the stems thoroughly.
 - Wrap the stems in paper towels and secure them with string or tape.
- 2. Keep Accessories Dry:**
 - Leave ribbons or any special tokens attached to the stems.
- 3. Cushion the Box:**
 - Place scrunched paper or padding inside the box, creating a well in the centre for the stems.
- 4. Position the Flowers:**
 - Lay the flowers in the centre of the box, ensuring the stems sit snugly in the well.
 - Flowers should not touch the sides of the box—leave at least a finger-width gap.
- 5. Add Padding:**



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- Surround the flowers gently with tissue paper, paper towels, or soft padding.
 - Avoid pressing down or crushing the flowers; ensure the box lid doesn't compress them.
6. **Special Items:**
- Buttonholes: Place them in a small container for protection and position securely in a corner.
 - Extra flowers: Add them alongside your bouquet.

Special Care for Delicate Flowers

- For orchids or fragile blooms, consider separating them from the bouquet and placing them on top with extra padding.

Labelling Your Box

Proper labelling prevents mishandling during transit:

1. **Use Printouts:** Attach "FRAGILE" and "THIS WAY UP" labels on all sides of the box.
2. **Express Shipping Tape:** Use tape available at the post office for added clarity.
3. **Clearly Label Your Details:** Include your full name, return address, and our shipping address.

Shipping Details

- **Postage Address:**
Cherished Blooms
2142 Beaufort Way
Hope Island 4212
 - **Shipping Timing:**
Avoid posting flowers on Fridays, as postal services may not deliver over the weekend.
 - **Tracking:**
Send your tracking number to us immediately after shipping so we can monitor its progress.
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Damaged or Unusable Flowers

Cherished Blooms is not responsible for flowers that arrive damaged, lost, or delayed. If flowers are unusable:

- We recommend packing extra flowers from the bridesmaids bouquets or venue arrangements so sufficient substitutes are available.
- You will be contacted with photos to discuss your options if the flowers are unusable.

Return Shipping

Once your flowers are preserved, they will be shipped to the address specified during booking.

- **Flat Rate for Return Shipping:** \$180
- **Optional Insurance:** Available for an additional fee to be determined at time of postage.

Note: Any changes to your address after booking must be communicated promptly to avoid delays or additional charges.

Terms and Conditions

- Ensure you have reviewed and agreed to the Terms and Conditions prior to work commencing.
- If unsatisfied with your finished product, contact Cherished Blooms within 30 days of receiving your order.
- All return shipping and insurance costs are the customer's responsibility.

Cherished Blooms is dedicated to preserving the beauty of your flowers with care and professionalism. Let's create something truly special together!